Alberta Other Services
Industry Profile 2020
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Overview

The 2020 Industry Profile for the Other Services industry provides statistics and trends in the labour market for this sector in Alberta. Topics include employment, unemployment, number of businesses, occupation, wages and demographics. All statistics provided are 12-month averages for the year. The statistics are from Statistics Canada’s Labour Force Survey and the Alberta Wage and Salary Survey.

The Other Services industry¹ in Alberta includes establishments and services such as:

- automotive repair and maintenance
- electronic and precision equipment repair and maintenance
- commercial and industrial machinery and equipment repair and maintenance
- personal and household goods repair and maintenance
- personal care services (e.g. hair care and esthetic services)
- funeral services
- pet care, photofinishing and other personal services
- religious organizations and grant-making and giving services
- social advocacy organizations
- civic and social organizations
- business, professional, labour and other membership organizations and private households

For more information, please see Statistics Canada North American Industry Classifications System (NAICS) Canada 2017 for descriptions of industries.

¹ North American Industry Classification System (NAICS) 2017 major group 81
Section A: Business Environment

1. Employment and Unemployment Numbers and Rates

FIGURE 1: EMPLOYMENT AND UNEMPLOYMENT

- Employment in the Other Services industry is 97,200.
- Employment share is 4.6%.
- Unemployment in the industry is 9,000.
- Unemployment rate is 8.5%.

Data Source: Statistics Canada, Labour Force Survey, Table: 14-10-0023-01 (formerly CANSIM 282-0008), 2020
Note: N/A denotes not applicable. Employment share is obtained by dividing the number of employment in this industry by total employment in Alberta.

For more information on employment numbers or for a historical comparison, please go to Labour Force Statistics or Statistics Canada.

2. Industry Growth

- The Other Services industry accounted for 4.6% of total employment in Alberta in 2020, a 0.2 percentage point decline from 2019.
- Employment in this industry is expected to increase at an average rate of 1.7% from 2020 to 2023.
- The industry is expected to account for 5.0% of total employment in Alberta in 2021.
- The above projections were completed prior to the economic decline associated with the COVID-19 pandemic and therefore may not capture labour market conditions in the short term. However, the projections are expected to reflect long-term expectations of employment trends.

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3. Facts, Trends and Outlook

According to the most recent Statistics Canada’s National Economic Accounts, the Other Services industry accounted for approximately 1.8% of Alberta’s Gross Domestic Product (GDP) in 2020, a decline from 2.0% in 2010. Between 2010 and 2020, this industry’s contribution to Alberta’s total employment decreased from 5.0% to 4.6%.

Total employment in the Other Services industry (the total number of employees and self-employed people 15 years and over) in 2020 was 11.6% lower than its level in 2019. Over the last 10 years, employment in this industry declined by 3,100, or a 3.1% decrease. There were 97,200 people employed in the industry in 2020, of whom 77.2% were full-time and 22.8% were part-time.

FIGURE 2: LABOUR MARKET CHARACTERISTICS

Data Source: Statistics Canada, Labour Force Survey, CANSIM Tables 14-10-0037-01 (formerly: CANSIM 282-0022), 14-10-0044-01 (formerly CANSIM 282-0031), 14-10-0055-01 (formerly CANSIM 282-0042), 14-10-0070-01 (formerly CANSIM 282-0078) and 14-10-0076-01 (formerly CANSIM 282-0084), 2020

Note: The percentage of multiple jobholders is obtained by dividing the number of multiple jobholders by total employment. This calculation method also applies to the percentage of employees under union coverage and the percentage of employees working overtime per week.
4. Size of Businesses by industry

**FIGURE 3: EMPLOYMENT BY ESTABLISHMENT SIZE**

<table>
<thead>
<tr>
<th>Businesses in Alberta</th>
<th>Businesses in Other Services Industry</th>
</tr>
</thead>
<tbody>
<tr>
<td>621,500</td>
<td>46,900</td>
</tr>
<tr>
<td>34.9%</td>
<td>67.0%</td>
</tr>
<tr>
<td>599,600</td>
<td>15,900</td>
</tr>
<tr>
<td>33.7%</td>
<td>22.7%</td>
</tr>
<tr>
<td>343,900</td>
<td>4,800</td>
</tr>
<tr>
<td>19.3%</td>
<td>6.9%</td>
</tr>
<tr>
<td>213,500</td>
<td>2,500</td>
</tr>
<tr>
<td>12.0%</td>
<td>3.6%</td>
</tr>
</tbody>
</table>

Data Source: Statistics Canada. Table: 14-10-0068-01 (formerly CANSIM 282-0076), 2020

*Percentages may not add up to 100 due to rounding

Note: Statistics Canada’s survey methodology for determining establishment size differs from the one it uses in the Labour Force Survey to determine total employment. As a result, the total number of employees by establishment size will not be the same as total employment in the industry, except by coincidence.

**FIGURE 4: CANADIAN BUSINESS COUNTS, WITH EMPLOYEES**

<table>
<thead>
<tr>
<th>Business with employees in Alberta</th>
<th>Business with employees in Other Services Industry</th>
</tr>
</thead>
<tbody>
<tr>
<td>151,858</td>
<td>14,630</td>
</tr>
<tr>
<td>87.9%</td>
<td>94.5%</td>
</tr>
<tr>
<td>17,540</td>
<td>781</td>
</tr>
<tr>
<td>10.2%</td>
<td>5.0%</td>
</tr>
<tr>
<td>3,008</td>
<td>64</td>
</tr>
<tr>
<td>1.7%</td>
<td>0.4%</td>
</tr>
<tr>
<td>349</td>
<td>2</td>
</tr>
<tr>
<td>0.2%</td>
<td>0.0%</td>
</tr>
</tbody>
</table>


*Percentages may not add up to 100 due to rounding
Employment by establishment size is based on the Labour Force Survey and provides the number of employees by establishment size. Canadian business counts is compiled from the Business Register and provides counts of active business establishments by employment size ranges.
Section B: Human Resources Profile

1. Occupation Information

Some examples of occupations in the Other Services industry include:

- automotive service technician
- jeweller
- massage therapist
- hair stylist
- fundraiser

For a complete listing of all occupations related to this industry, as well as detailed information on education and skill requirements, visit the Alberta Occupational Profiles webpage.

2. Demographics: Gender and Age

According to the Labour Force Survey, the gender breakdown of Albertans employed in the Other Services industry in 2020 was as follows:

* Percentages may not add up to 100 due to rounding

Overall in Alberta, women accounted for 45.9% and men made up 54.1% of total employment (for all industries) in 2020.
3. Wages and Salaries

**CHART 1: HOURLY WAGE RATE IN ALBERTA, 2020**

<table>
<thead>
<tr>
<th>Wage rate ($)</th>
<th>Total employees, all industries</th>
<th>Other Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average wage</td>
<td>$32.73</td>
<td>$28.78</td>
</tr>
<tr>
<td>Median wage</td>
<td>$28.85</td>
<td>$26.00</td>
</tr>
</tbody>
</table>

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 14-10-0064-01 (formerly CANSIM 282-0072), 2020

Note: The average hourly wage is obtained by dividing the sum of the wages of all the employees by the total number of employees. The median hourly wage is that wage below which half the employees earn and above which half the employees earn.
4. Wage and Salary Information for Selected Occupations

![Figure 6: Wage and Salary by Occupation]

<table>
<thead>
<tr>
<th></th>
<th>Median Hourly Wage</th>
<th>Average Annual Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Starting</td>
<td>Overall</td>
</tr>
<tr>
<td>Automotive service technician</td>
<td>$22.00</td>
<td>$29.00</td>
</tr>
<tr>
<td>Motor vehicle body repairer</td>
<td>$25.00</td>
<td>$30.00</td>
</tr>
<tr>
<td>Hairstylist and barber</td>
<td>$15.00</td>
<td>$20.00</td>
</tr>
</tbody>
</table>

Data Source: 2019 Alberta Wage and Salary Survey (AWSS). The AWSS is done once every 2 years. Note: Due to methodological changes, a direct comparison of survey results from different years is not recommended.

More information on wages and salaries is available [online](https://www.alis.gov.ab.ca). For job descriptions, duties, skills and educational requirements of specific occupations in the Other Services industry, visit the [ALIS](https://www.alis.gov.ab.ca) website.
Section C: Additional Information

Links to Industry Associations

- Alberta Craft Council
- National Floor Covering Association of Canada
- Automotive Industries Association of Canada
- Beauty Council Western Canada
- Funeral Services Association of Canada