The Retail Trade industry¹ in Alberta includes two types of retailers:

- stores that attract walk-in customers for products and related services; and
- non-store retailers who reach customers and market merchandise via other methods (i.e. infomercials, direct-response advertising, traditional and electronic catalogues, in-home demonstrations and vending machines).

Section A: Business Environment

1. 2017 Employment and Unemployment Numbers and Rates
2. Industry’s Growth
3. Facts, Trends and Outlook
4. Size of Businesses in Alberta and the Industry

Section B: Human Resources Profile

1. Occupational Information
2. Demographics: Gender and Age
3. Wages and Salaries

Section C: Additional Information

Links to Industry Associations

¹ North American Industry Classification System (NAICS) 2007 major groups 44 and 45
SECTION A  
BUSINESS ENVIRONMENT 

1. 2017 Employment and Unemployment Numbers and Rates 

Table 1 

<table>
<thead>
<tr>
<th></th>
<th>Alberta</th>
<th>Retail Trade Industry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment</td>
<td>2,286,900</td>
<td>241,600</td>
</tr>
<tr>
<td>Employment Share</td>
<td>N/A</td>
<td>10.6%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>194,700</td>
<td>10,900</td>
</tr>
<tr>
<td>Unemployment rate</td>
<td>7.8%</td>
<td>4.3%</td>
</tr>
</tbody>
</table>

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2017 
Note: Note: N/A denotes not-applicable. Employment share is obtained by dividing the number of employment in this industry by total employment in Alberta.

For more information on employment numbers or for a historical comparison, please go to the Labour Force Statistics² website or Statistics Canada³.

2. Industry’s Growth 

- The Retail Trade industry accounted for 10.6% of total employment in Alberta in 2017.
- Employment in this industry expected to grow at an average rate of 0.3% from 2017 to 2021⁴.
- The industry is expected to account for 10.5% of total employment in Alberta in 2018.

For more information, see the Alberta Learning Information Service (ALIS)⁵ website for descriptions of industries.

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² See http://work.alberta.ca/labour/labour-force-statistics-and-annual-reviews.html
³ See http://www.statcan.gc.ca
⁵ See http://www.alis.alberta.ca
3. Facts, Trends and Outlook

According to the most recent data from Statistics Canada’s National Economic Accounts, the Retail Trade industry accounted for approximately 4.3% of Alberta’s Gross Domestic Product in 2016, up from 3.9% in 2006. Its contribution to Alberta’s total employment declined from 10.8% in 2007 to 10.6% in 2017.

Total employment (the total number of employees and self-employed people, 15 years and over) in 2017 was 1.9% lower than its level in 2016. Over the last 10 years, employment increased by 26,500 from 2007, an 11.0% increase. There were 241,600 employed in the industry in 2017, of whom 65.8% were full time and 34.2% were part time.

Table 2

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Alberta</th>
<th>Trade*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median Retirement Age (years)</td>
<td>65.4</td>
<td>66.9</td>
</tr>
<tr>
<td>Average Number of Hours Worked per Week</td>
<td>36.7</td>
<td>33.8</td>
</tr>
<tr>
<td>Multiple Jobholders (% of total employment)</td>
<td>6.1%</td>
<td>5.7%</td>
</tr>
<tr>
<td>Average Job Tenure (months)</td>
<td>91.4</td>
<td>77.5</td>
</tr>
<tr>
<td>Employees Under Union Coverage (%)</td>
<td>25.0%</td>
<td>11.8%</td>
</tr>
<tr>
<td>Employees Working Overtime per Week (%)</td>
<td>17.8%</td>
<td>14.7%</td>
</tr>
</tbody>
</table>


*Both Wholesale and Retail Trade are included.

Note: The percentage of multiple jobholders is obtained by dividing the number of multiple jobholders by total employment. This calculation method also applies to the percentage of employees under union coverage and the percentage of employees working overtime per week.
### 4. Size of Businesses in Alberta and the Industry

#### Table 3

<table>
<thead>
<tr>
<th>Establishment Size</th>
<th>Businesses in Alberta</th>
<th>Businesses in Trade</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Employees</td>
<td>%*</td>
</tr>
<tr>
<td>Less than 20 employees</td>
<td>675,100</td>
<td>35.4%</td>
</tr>
<tr>
<td>20 to 99 employees</td>
<td>669,900</td>
<td>35.2%</td>
</tr>
<tr>
<td>100 to 500 employees</td>
<td>342,000</td>
<td>18.0%</td>
</tr>
<tr>
<td>More than 500 employees</td>
<td>217,600</td>
<td>11.4%</td>
</tr>
</tbody>
</table>

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0076, 2017

* Both Wholesale and Retail Trade are included.

** Percentages may not add to 100 due to rounding.

Note: Statistics Canada’s survey methodology for determining establishment size differs from the one it uses in the Labour Force Survey to determine total employment. As a result, the total number of employees by establishment size will not be the same as total employment in the combined industry, except by coincidence.
SECTION B
HUMAN RESOURCES PROFILE

1. Occupational Information

Some examples of occupations that can be found in the Retail Trade industry include:

- cashier;
- direct distributor;
- optician;
- pharmacist; and
- retail store manager.

For a complete listing of all occupations related to this industry as well as detailed information on education and skill requirements, visit the Alberta Occupational Profiles website.

2. Demographics: Gender and Age

According to the Labour Force Survey, the gender breakdown in the Retail Trade industry in 2017 was as follows:

- women employed: 132,900 people, or 55.0%
- men employed: 108,700 people, or 45.0%

Overall in Alberta, women accounted for 45.5% and men made up 54.6% of total employment (for all industries).

Table 4

<table>
<thead>
<tr>
<th>Age Characteristics</th>
<th>Employment in Alberta</th>
<th>Employment in Retail Trade</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>%</td>
</tr>
<tr>
<td>15-24 years</td>
<td>293,800</td>
<td>12.8%</td>
</tr>
<tr>
<td>25-54 years</td>
<td>1,554,900</td>
<td>68.0%</td>
</tr>
<tr>
<td>55 years and over</td>
<td>438,200</td>
<td>19.2%</td>
</tr>
</tbody>
</table>

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2017

6 See http://www.alis.alberta.ca/occinfo
3. Wages and Salaries

Chart 1

Hourly Wage Comparison 2017
Alberta

<table>
<thead>
<tr>
<th>WAGE RATE ($)</th>
<th>Average hourly wage rate</th>
<th>Median hourly wage rate</th>
<th>Average hourly wage rate</th>
<th>Median hourly wage rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total employees, all industries</td>
<td>$30.0</td>
<td>$26.4</td>
<td>$23.4</td>
<td>$19.2</td>
</tr>
<tr>
<td>Wholesale and Retail Trade</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0072, 2017

* The hourly wages for the industry are for Trade (wholesale and Retail combined).

Note: The average hourly wage is obtained by dividing the sum of the wages of all the employees by the total number of employees. The median hourly wage is that wage below which half the employees earn and above which half the employees earn.
### Wage and Salary Information for Selected Occupations

#### Table 5

<table>
<thead>
<tr>
<th>Occupation</th>
<th>Median Hourly Wage</th>
<th>Average Annual Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Starting</td>
<td>Overall</td>
</tr>
<tr>
<td>Pharmacist</td>
<td>$47.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>Retail trade manager</td>
<td>$21.00</td>
<td>$26.70</td>
</tr>
<tr>
<td>Retail salesperson and sales clerk</td>
<td>$12.50</td>
<td>$14.72</td>
</tr>
</tbody>
</table>

Data Source: 2017 Alberta Wage and Salary Survey

For more information on the 2017 *Alberta Wage and salary Survey*, refer to the WAGEinfo website. For job descriptions, duties, required skills and education requirements for specific occupations in the Retail Trade industry, visit the ALIS website.

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7 See [http://www.alis.alberta.ca/wageinfo](http://www.alis.alberta.ca/wageinfo)  
8 See [http://www.alis.alberta.ca](http://www.alis.alberta.ca)
SECTION C
ADDITIONAL INFORMATION

Links to Industry Associations

- Retail Council of Canada
  (http://www.retailcouncil.org)
- Motor Dealers’ Association of Alberta
  (http://www.mdaalberta.com)
- Alberta Pharmacists’ Association
  (http://www.rxa.ca)
- Canadian Federation of Independent Business
  (http://www.cfib.ca)
Call us or visit our website for more information or to find the following publications:

- 2017 Annual Alberta Labour Market Review
- Monthly Alberta Labour Force Statistics Highlights and Packages
- Alberta’s Occupational Demand and Supply Outlook
- Alberta Labour Force Profiles
- Alberta Industry Profiles

www.work.alberta.ca/labour.html (see Labour Market Information)
In Edmonton: 780.422.4266
Long distance: 1.800.661.3753

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