



Clean Things

Housekeeping Attendant

Other names for this job

Chambermaid, hotel room cleaner, housekeeper, room attendant

What do housekeeping attendants do?

Housekeeping attendants work in hotels and motels. They tidy and clean hallways and rooms. For example, bedrooms, bathrooms and meeting rooms. They also put in clean towels and other **supplies**.

Meet a housekeeping attendant

Emily is a housekeeping attendant in a large hotel.

Here are things that Emily does:

- She vacuums carpets and mops floors.
- She dusts furniture.
- She makes beds. She changes sheets and other bedding.
- She cleans bathrooms. She puts in soap, clean towels and other supplies.
- She empties wastebaskets.

- She refills the supplies on her housekeeping cart.
- Sometimes a hotel guest takes something from a room. She tells her **supervisor**.

Sometimes there are big events at the hotel. For example, a wedding. Emily and the other housekeeping attendants help clean up after the event.





What is Emily's work like?

Emily works an 8-hour **shift**. She works from 8 a.m. to 4 p.m. She often has to work on weekends and holidays.

Emily has to stand and walk while she works. She also has to kneel and bend a lot. She has to push and pull things. For example, her housekeeping cart, a vacuum and furniture. Sometimes she has to lift things that can weigh up to 20 kilograms (about 45 pounds).



tip

Do you see words in **bold**?
You can look up these words at
alis.alberta.ca/ERdictionary.

Do you want to be a housekeeping attendant?

- You need to be healthy and strong.
- You must be clean and tidy.
- You must be able to understand **instructions**. For example, the supervisor may tell you what to do.
- You must like to use machines. For example, a vacuum cleaner and floor polisher.
- You must like to do things in the same order. For example, first you change the bedding. Then you dust. Then you vacuum.

What education do housekeeping attendants need?

- Housekeeping attendants learn on the job. They don't need a high school **diploma**.
- Some people take courses. They can get a Housekeeping Room Attendant **certificate**.

You can ask your **career advisor** or tutor about working as a housekeeping attendant.

What can housekeeping attendants do in the future?

Some housekeeping attendants may become **supervisors**. Supervisors may need a high school diploma.

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How much does a housekeeping attendant make?

A housekeeping attendant usually makes between \$15.00 and \$17.61 per hour. Housekeeping attendants sometimes get tips.

Other jobs to think about

House cleaners work in people's homes. They go from home to home. House cleaners dust, vacuum and wash floors. They may work alone or with other house cleaners. Many house cleaners clean as many as 3 houses in a day.

Janitors or custodians often work in office buildings, factories or schools. They clean hallways, stairs and elevators. They clean washrooms and take out the garbage. They also move furniture and supplies. Sometimes they do small repairs.

Do you want more information?

You can find the information below at alis.alberta.ca/occinfo. Or you can ask your career advisor or tutor.

- OCCinfo profile: Housekeeping Attendant
- Easy Reading Dictionary

You can also ask your career advisor or tutor about jobs that are like Housekeeping Attendant.

