

2019 Alberta Wage and Salary Survey

The Alberta Wage and Salary Survey is undertaken by the Alberta Government to provide current wage rates and skill shortage information on various occupations in Alberta, and in specific industries and Economic Regions. This labour market information helps Alberta employers to fine tune their compensation and recruitment strategies, helps individuals make career and education choices, and aids the provincial government in developing effective policies and providing services.

Other Services (Repair, Personal and Related) Industry Summary Report

SURVEY RESULTS

The survey was completed with 608 employers in the Other Services (Repair, Personal and Related Services) industry sector who provided information on over 11,686 employees in various occupational classifications¹. Survey data were collected between January and July 2019. Alberta Wage and Salary Survey results by Four-Digit National Occupational Classification (NOC) for all of Alberta, by industry group, and by geographic area can be found at www.alis.alberta.ca/occinfo

WAGES FOR SELECTED OCCUPATIONS

The following table illustrates the wage survey results associated with some common occupations within this industry². The tables below present results for three-digit NOC minor groups and for four-digit NOCs.

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | # of Employees | Data Reliability Code | Avg. Hours Worked per Week | Avg. Starting Pay | Avg. Top Pay | Overall Average Pay for All Employees |
|--|-------------------------|----------------|-----------------------|----------------------------|-------------------|--------------|---------------------------------------|
| Common Business, Managerial, Administrative, and Clerical Occupations | | | | | | | |
| 001 Legislators and senior management | 62 | 95 | B | 37.7 | \$63.77 | \$76.80 | \$69.90 |
| 0014 Senior managers - health, education, social and community services and membership organizations | 41 | 60 | B | 37.0 | \$60.20 | \$70.79 | \$65.67 |
| 011 Administrative services managers | 72 | 161 | A | 37.1 | \$46.66 | \$59.64 | \$54.96 |
| 0111 Financial managers | 34 | 58 | B | 36.0 | \$44.27 | \$54.98 | \$49.92 |

¹The estimated sample error at the establishment level for overall results for this industry is estimated to be $\pm 3.8\%$ at a 95% confidence level (i.e., 19 times out of 20) taking into account the sample design effect associated with over/under sampling and data weighting.

²Occupations were selected as the top occupations in terms of number of employees as per Statistics Canada 2016 Census for this industry and supplemented by other occupations frequently reported by industry employers. Only occupations with a minimum number of reportable observations were selected. Some occupations common to this industry may not be listed if sufficient reliable data were not available.

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | # of Employees | Data Reliability Code | Avg. Hours Worked per Week | Avg. Starting Pay | Avg. Top Pay | Overall Average Pay for All Employees |
|--|-------------------------|----------------|-----------------------|----------------------------|-------------------|--------------|---------------------------------------|
| 0112 Human resources managers | 20 | 35 | B | 37.0 | \$42.04 | \$51.81 | \$47.44 |
| 0114 Other administrative services managers | 39 | 67 | B | 37.9 | \$50.01 | \$65.80 | \$61.36 |
| 012 Managers in financial and business services | 40 | 144 | A | 36.4 | \$39.34 | \$53.39 | \$46.71 |
| 0124 Advertising, marketing and public relations managers | 31 | 78 | B | 35.9 | \$38.74 | \$52.79 | \$45.63 |
| 0125 Other business services managers | 16 | 32 | B | 37.7 | \$40.22 | \$49.44 | \$44.86 |
| 042 Managers in education and social and community services | 66 | 142 | B | 35.5 | \$40.48 | \$47.57 | \$43.81 |
| 0423 Managers in social, community and correctional services | 57 | 128 | B | 35.4 | \$39.05 | \$45.98 | \$42.38 |
| 062 Retail and wholesale trade managers | 79 | 143 | A | 40.8 | \$32.83 | \$47.97 | \$39.76 |
| 0621 Retail and wholesale trade managers | 79 | 143 | A | 40.8 | \$32.83 | \$47.97 | \$39.76 |
| 065 Managers in customer and personal services, n.e.c. | 14 | 23 | C | 38.4 | \$29.55 | \$38.34 | \$33.83 |
| 0651 Managers in customer and personal services, n.e.c. | 14 | 23 | C | 38.4 | \$29.55 | \$38.34 | \$33.83 |
| 071 Managers in construction and facility operation and maintenance | 34 | 51 | B | 36.3 | \$32.07 | \$41.25 | \$37.28 |
| 0714 Facility operation and maintenance managers | 31 | 45 | B | 35.9 | \$32.91 | \$41.25 | \$37.85 |
| 111 Auditors, accountants and investment professionals | 47 | 133 | A | 34.6 | \$31.85 | \$43.41 | \$37.18 |
| 1111 Financial auditors and accountants | 40 | 86 | A | 33.4 | \$30.76 | \$41.52 | \$34.55 |
| 112 Human resources and business service professionals | 58 | 216 | A | 36.6 | \$37.40 | \$46.73 | \$41.58 |
| 1121 Human resources professionals | 19 | 65 | C | 38.3 | \$53.91 | \$59.69 | \$56.98 |
| 1123 Professional occupations in advertising, marketing and public relations | 46 | 117 | A | 35.5 | \$27.58 | \$38.65 | \$32.49 |
| 121 Administrative services supervisors | 26 | 102 | B | 39.2 | \$24.78 | \$34.55 | \$30.37 |
| 1215 Supervisors, supply chain, tracking and scheduling co-ordination occupations | 20 | 39 | B | 39.9 | \$27.70 | \$36.21 | \$33.42 |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | # of Employees | Data Reliability Code | Avg. Hours Worked per Week | Avg. Starting Pay | Avg. Top Pay | Overall Average Pay for All Employees |
|--|-------------------------|----------------|-----------------------|----------------------------|-------------------|--------------|---------------------------------------|
| 122 Administrative and regulatory occupations | 127 | 341 | A | 33.6 | \$27.19 | \$37.73 | \$33.61 |
| 1221 Administrative officers | 110 | 221 | B | 35.4 | \$28.47 | \$35.82 | \$32.79 |
| 1222 Executive assistants | 24 | 61 | B | 28.7 | \$24.70 | \$45.29 | \$38.86 |
| 1226 Conference and event planners | 19 | 28 | C | 30.9 | \$23.25 | \$32.02 | \$27.09 |
| 124 Office administrative assistants - general, legal and medical | 150 | 493 | A | 33.1 | \$20.70 | \$29.31 | \$24.69 |
| 1241 Administrative assistants | 150 | 486 | A | 33.0 | \$20.69 | \$29.29 | \$24.67 |
| 131 Finance, insurance and related business administrative occupations | 75 | 188 | A | 30.2 | \$23.15 | \$33.11 | \$28.56 |
| 1311 Accounting technicians and bookkeepers | 71 | 103 | A | 27.1 | \$21.78 | \$28.90 | \$25.52 |
| 141 General office workers | 121 | 295 | A | 25.5 | \$20.82 | \$24.37 | \$22.50 |
| 1411 General office support workers | 59 | 110 | A | 32.6 | \$19.83 | \$25.31 | \$22.60 |
| 1414 Receptionists | 69 | 179 | B | 21.5 | \$21.34 | \$23.82 | \$22.44 |
| 143 Financial, insurance and related administrative support workers | 80 | 317 | A | 35.5 | \$20.09 | \$28.94 | \$24.15 |
| 1431 Accounting and related clerks | 73 | 152 | A | 35.1 | \$20.68 | \$28.40 | \$24.45 |
| 152 Supply chain logistics, tracking and scheduling co-ordination occupations | 67 | 201 | B | 38.3 | \$19.99 | \$26.93 | \$23.53 |
| 1521 Shippers and receivers | 15 | 32 | C | 38.0 | \$17.79 | \$24.69 | \$21.31 |
| 1522 Storekeepers and partspersons | 49 | 98 | A | 39.1 | \$20.82 | \$29.57 | \$25.79 |
| Common Professional, Technical, Skilled, and Labour Occupations | | | | | | | |
| 323 Other technical occupations in health care | 13 | 96 | C | 28.8 | \$30.98 | \$42.50 | \$36.26 |
| 3236 Massage therapists | 13 | 91 | C | 28.3 | \$30.99 | \$42.41 | \$36.18 |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | # of Employees | Data Reliability Code | Avg. Hours Worked per Week | Avg. Starting Pay | Avg. Top Pay | Overall Average Pay for All Employees |
|--|-------------------------|----------------|-----------------------|----------------------------|-------------------|--------------|---------------------------------------|
| 415 Social and community service professionals | 113 | 454 | A | 34.7 | \$23.45 | \$39.97 | \$28.94 |
| 4154 Professional occupations in religion | 104 | 419 | A | 34.7 | \$23.09 | \$40.58 | \$28.87 |
| 416 Policy and program researchers, consultants and officers | 41 | 235 | C | 35.2 | \$32.05 | \$40.22 | \$36.52 |
| 4163 Business development officers and marketing researchers and consultants | 16 | 58 | C | 36.0 | \$36.84 | \$54.61 | \$45.63 |
| 421 Paraprofessional occupations in legal, social, community and education services | 81 | 979 | A | 25.7 | \$18.76 | \$23.44 | \$20.60 |
| 4212 Social and community service workers | 61 | 741 | A | 24.2 | \$19.49 | \$24.24 | \$21.10 |
| 4214 Early childhood educators and assistants | 19 | 105 | B | 30.1 | \$16.45 | \$20.97 | \$17.96 |
| 4217 Other religious occupations | 14 | 19 | C | 23.6 | \$21.41 | \$26.03 | \$23.75 |
| 632 Chefs and cooks | 22 | 66 | B | 29.8 | \$18.02 | \$22.79 | \$20.74 |
| 6322 Cooks | 20 | 60 | B | 28.8 | \$17.85 | \$22.37 | \$20.52 |
| 634 Specialized occupations in personal and customer services | 44 | 313 | A | 31.2 | \$17.89 | \$31.72 | \$23.54 |
| 6341 Hairstylists and barbers | 28 | 214 | B | 30.6 | \$16.41 | \$31.05 | \$21.80 |
| 6346 Funeral directors and embalmers | 12 | 95 | C | 32.5 | \$21.63 | \$33.90 | \$28.09 |
| 641 Sales and account representatives - wholesale trade (non-technical) | 10 | 163 | C | 41.1 | \$18.50 | \$33.55 | \$23.26 |
| 6411 Sales and account representatives - wholesale trade (non-technical) | 10 | 163 | C | 41.1 | \$18.50 | \$33.55 | \$23.26 |
| 642 Retail salespersons | 24 | 96 | B | 33.5 | \$17.90 | \$25.72 | \$21.14 |
| 6421 Retail salespersons | 24 | 96 | B | 33.5 | \$17.90 | \$25.72 | \$21.14 |
| 651 Occupations in food and beverage service | 24 | 127 | A | 22.9 | \$15.17 | \$16.55 | \$15.97 |
| 6512 Bartenders | 20 | 77 | A | 23.6 | \$15.25 | \$16.68 | \$16.31 |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | # of Employees | Data Reliability Code | Avg. Hours Worked per Week | Avg. Starting Pay | Avg. Top Pay | Overall Average Pay for All Employees |
|---|-------------------------|----------------|-----------------------|----------------------------|-------------------|--------------|---------------------------------------|
| 655 Customer and information services representatives | 58 | 224 | B | 37.7 | \$19.24 | \$25.92 | \$22.03 |
| 6552 Other customer and information services representatives | 57 | 203 | B | 38.3 | \$19.50 | \$26.22 | \$22.33 |
| 656 Other occupations in personal service | 44 | 389 | B | 31.1 | \$16.51 | \$25.41 | \$20.04 |
| 6562 Estheticians, electrologists and related occupations | 23 | 149 | C | 33.6 | \$17.94 | \$31.76 | \$23.93 |
| 6563 Pet groomers and animal care workers | 18 | 211 | C | 29.5 | \$15.58 | \$21.25 | \$17.67 |
| 661 Cashiers | 14 | 86 | C | 22.5 | \$15.14 | \$17.05 | \$15.72 |
| 6611 Cashiers | 14 | 86 | C | 22.5 | \$15.14 | \$17.05 | \$15.72 |
| 673 Cleaners | 145 | 603 | A | 30.9 | \$17.00 | \$20.75 | \$18.39 |
| 6731 Light duty cleaners | 18 | 52 | C | 28.1 | \$17.06 | \$20.50 | \$18.75 |
| 6732 Specialized cleaners | 47 | 374 | B | 34.4 | \$15.87 | \$19.58 | \$16.99 |
| 6733 Janitors, caretakers and building superintendents | 92 | 177 | A | 26.9 | \$18.66 | \$22.62 | \$20.27 |
| 674 Other service support and related occupations, n.e.c. | 26 | 365 | B | 29.3 | \$15.31 | \$18.81 | \$16.39 |
| 6741 Dry cleaning, laundry and related occupations | 10 | 106 | C | 33.6 | \$15.37 | \$20.10 | \$17.56 |
| 6742 Other service support occupations, n.e.c. | 16 | 259 | B | 28.2 | \$15.29 | \$18.48 | \$16.09 |
| 723 Machining, metal forming, shaping and erecting trades | 24 | 141 | B | 40.6 | \$25.30 | \$37.99 | \$32.27 |
| 7231 Machinists and machining and tooling inspectors | 11 | 38 | C | 40.1 | \$23.27 | \$31.87 | \$27.74 |
| 7237 Welders and related machine operators | 14 | 100 | C | 41.0 | \$25.93 | \$40.10 | \$33.76 |
| 730 Contractors and supervisors, maintenance trades and heavy equipment and transport operators | 21 | 32 | C | 41.6 | \$37.59 | \$44.21 | \$41.21 |
| 7301 Contractors and supervisors, mechanic trades | 18 | 21 | C | 42.4 | \$33.50 | \$40.24 | \$38.22 |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | # of Employees | Data Reliability Code | Avg. Hours Worked per Week | Avg. Starting Pay | Avg. Top Pay | Overall Average Pay for All Employees |
|--|-------------------------|----------------|-----------------------|----------------------------|-------------------|--------------|---------------------------------------|
| 731 Machinery and transportation equipment mechanics (except motor vehicles) | 55 | 538 | B | 40.6 | \$28.44 | \$42.89 | \$37.51 |
| 7311 Construction millwrights and industrial mechanics | 11 | 42 | C | 44.5 | \$27.11 | \$39.51 | \$36.45 |
| 7312 Heavy-duty equipment mechanics | 41 | 382 | B | 40.2 | \$28.73 | \$43.73 | \$38.48 |
| 732 Automotive service technicians | 130 | 876 | A | 41.3 | \$24.30 | \$36.23 | \$30.30 |
| 7321 Automotive service technicians, truck and bus mechanics and mechanical repairers | 80 | 550 | A | 41.6 | \$23.23 | \$36.26 | \$29.08 |
| 7322 Motor vehicle body repairers | 54 | 326 | A | 40.8 | \$26.06 | \$36.18 | \$32.33 |
| 751 Motor vehicle and transit drivers | 30 | 318 | B | 38.0 | \$18.23 | \$23.12 | \$20.22 |
| 7511 Transport truck drivers | 11 | 189 | C | 39.1 | \$21.40 | \$30.80 | \$25.36 |
| 7514 Delivery and courier service drivers | 13 | 29 | C | 38.3 | \$20.23 | \$24.25 | \$21.77 |
| 753 Other transport equipment operators and related maintenance workers | 21 | 338 | C | 38.5 | \$16.10 | \$22.04 | \$18.93 |
| 7535 Other automotive mechanical installers and servicers | 21 | 338 | C | 38.5 | \$16.10 | \$22.04 | \$18.93 |
| 761 Trades helpers and labourers | 30 | 64 | B | 33.6 | \$17.41 | \$21.47 | \$19.34 |
| 7612 Other trades helpers and labourers | 26 | 57 | B | 34.0 | \$17.17 | \$21.39 | \$19.28 |

"n" in the above table represents the number of employers who indicated at least one employee in an occupation. For example, 30 employers combined reported wages for 64 Trades helpers and labourers (NOC 761).

Averages are calculated using data weighted by establishment to account for survey non-response (stratified by region, industry group and employer size) and by number of employees reported.

"n/a" indicates that results have been suppressed due to missing data for some employers or due to calculation anomalies.

Data Reliability Codes are based on coefficient of variation as an indicator of general reliability: "A": coefficient of variation of less than or equal to $\pm 6.00\%$, "B": from $\pm 6.01\%$ to $\pm 15.00\%$, "C": from $\pm 15.01\%$ to $\pm 33.00\%$, "D": more than $\pm 33.01\%$.

JOB VACANCIES & HIRING DIFFICULTIES – SELECTED OCCUPATIONS

The following table illustrates the job vacancy survey results associated with some common occupations within the Other Services (Repair, Personal and Related Services) industry as cited by survey respondents and confirmed through review of the data.

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | % of Employers that Hired for this Occupation within the Last 2 Years | % of Employers Experiencing Hiring Difficulties (out of those hiring) | % of Employers with Vacancies of Greater than 4 Months | Job Vacancy Rate |
|--|-------------------------|---|---|--|------------------|
| Common Business, Managerial, Administrative, and Clerical Occupations | | | | | |
| 001 Legislators and senior management | 62 | 27% | 35% | 1% | 1.3% |
| 0014 Senior managers - health, education, social and community services and membership organizations | 41 | 29% | 39% | 2% | 1.5% |
| 011 Administrative services managers | 72 | 22% | 21% | 1% | 1.0% |
| 0111 Financial managers | 34 | 22% | 3% | 0% | n/a |
| 0112 Human resources managers | 20 | 18% | 35% | 6% | 5.5% |
| 0114 Other administrative services managers | 39 | 23% | 27% | 0% | 0.0% |
| 012 Managers in financial and business services | 40 | 47% | 28% | 4% | 3.4% |
| 0124 Advertising, marketing and public relations managers | 31 | 45% | 23% | 3% | 2.5% |
| 0125 Other business services managers | 16 | 54% | 57% | 10% | 8.1% |
| 042 Managers in education and social and community services | 66 | 26% | 24% | 1% | 1.1% |
| 0423 Managers in social, community and correctional services | 57 | 26% | 24% | 1% | 1.1% |
| 062 Retail and wholesale trade managers | 77 | 9% | 31% | 0% | 0.0% |
| 0621 Retail and wholesale trade managers | 77 | 9% | 31% | 0% | 0.0% |
| 065 Managers in customer and personal services, n.e.c. | 14 | 9% | n/a | 0% | n/a |
| 0651 Managers in customer and personal services, n.e.c. | 14 | 9% | n/a | 0% | n/a |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | % of Employers that Hired for this Occupation within the Last 2 Years | % of Employers Experiencing Hiring Difficulties (out of those hiring) | % of Employers with Vacancies of Greater than 4 Months | Job Vacancy Rate |
|--|--------------------------------|--|--|---|-------------------------|
| 071 Managers in construction and facility operation and maintenance | 34 | 20% | 4% | 0% | n/a |
| 0714 Facility operation and maintenance managers | 31 | 21% | 4% | 0% | n/a |
| 111 Auditors, accountants and investment professionals | 46 | 32% | 35% | 6% | 3.2% |
| 1111 Financial auditors and accountants | 39-40 | 33% | 43% | 5% | 3.0% |
| 112 Human resources and business service professionals | 58 | 44% | 12% | 2% | 2.8% |
| 1121 Human resources professionals | 19 | 31% | 0% | 0% | n/a |
| 1123 Professional occupations in advertising, marketing and public relations | 46 | 49% | 14% | 3% | 4.7% |
| 121 Administrative services supervisors | 26 | 25% | n/a | 0% | 0.0% |
| 1215 Supervisors, supply chain, tracking and scheduling co-ordination occupations | 20 | 12% | n/a | 0% | 0.0% |
| 122 Administrative and regulatory occupations | 127 | 32% | 11% | 0% | n/a |
| 1221 Administrative officers | 110 | 24% | 16% | 0% | n/a |
| 1222 Executive assistants | 24 | 41% | 0% | 0% | n/a |
| 1226 Conference and event planners | 19 | 49% | 14% | 0% | n/a |
| 124 Office administrative assistants - general, legal and medical | 148 | 41% | 19% | 1% | n/a |
| 1241 Administrative assistants | 148 | 41% | 19% | 1% | n/a |
| 131 Finance, insurance and related business administrative occupations | 73-74 | 26% | 21% | 0% | n/a |
| 1311 Accounting technicians and bookkeepers | 69-70 | 21% | 16% | 0% | n/a |
| 141 General office workers | 120 | 40% | 14% | 5% | 2.9% |
| 1411 General office support workers | 58 | 31% | 10% | 4% | 2.4% |
| 1414 Receptionists | 69 | 48% | 16% | 5% | 3.2% |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | % of Employers that Hired for this Occupation within the Last 2 Years | % of Employers Experiencing Hiring Difficulties (out of those hiring) | % of Employers with Vacancies of Greater than 4 Months | Job Vacancy Rate |
|--|--------------------------------|--|--|---|-------------------------|
| 143 Financial, insurance and related administrative support workers | 79 | 33% | 25% | 5% | 2.7% |
| 1431 Accounting and related clerks | 72 | 33% | 22% | 6% | 4.1% |
| 152 Supply chain logistics, tracking and scheduling co-ordination occupations | 66-67 | 44% | 40% | 2% | 1.2% |
| 1521 Shippers and receivers | 15 | 42% | 10% | 0% | n/a |
| 1522 Storekeepers and partpersons | 49 | 46% | 44% | 1% | 1.3% |
| Common Professional, Technical, Skilled, and Labour Occupations | | | | | |
| 323 Other technical occupations in health care | 13 | 55% | 65% | 41% | n/a |
| 3236 Massage therapists | 13 | 65% | 65% | 36% | n/a |
| 415 Social and community service professionals | 113 | 29% | 15% | 6% | 3.6% |
| 4154 Professional occupations in religion | 104 | 29% | 16% | 6% | 3.5% |
| 416 Policy and program researchers, consultants and officers | 41 | 43% | 23% | 0% | n/a |
| 4163 Business development officers and marketing researchers and consultants | 16 | 51% | 10% | 0% | n/a |
| 421 Paraprofessional occupations in legal, social, community and education services | 80-81 | 56% | 21% | 4% | 1.3% |
| 4212 Social and community service workers | 61 | 58% | 16% | 3% | 1.0% |
| 4214 Early childhood educators and assistants | 18 | 58% | 39% | 5% | 2.2% |
| 4217 Other religious occupations | 13-14 | 27% | n/a | 0% | n/a |
| 632 Chefs and cooks | 22 | 53% | 36% | 3% | 1.1% |
| 6322 Cooks | 20 | 58% | 36% | 3% | 1.2% |
| 634 Specialized occupations in personal and customer services | 43 | 45% | 78% | 23% | 6.8% |
| 6341 Hairstylists and barbers | 28 | 67% | 83% | 41% | n/a |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | % of Employers that Hired for this Occupation within the Last 2 Years | % of Employers Experiencing Hiring Difficulties (out of those hiring) | % of Employers with Vacancies of Greater than 4 Months | Job Vacancy Rate |
|--|--------------------------------|--|--|---|-------------------------|
| 6346 Funeral directors and embalmers | 11 | 22% | n/a | 2% | n/a |
| 641 Sales and account representatives - wholesale trade (non-technical) | 10 | 78% | 38% | 10% | 3.1% |
| 6411 Sales and account representatives - wholesale trade (non-technical) | 10 | 78% | 38% | 10% | 3.1% |
| 642 Retail salespersons | 24 | 60% | 46% | 5% | 5.9% |
| 6421 Retail salespersons | 24 | 60% | 46% | 5% | 5.9% |
| 651 Occupations in food and beverage service | 24 | 72% | 38% | 6% | 1.4% |
| 6512 Bartenders | 20 | 75% | 46% | 7% | 2.0% |
| 655 Customer and information services representatives | 55 | 53% | 42% | 8% | 2.8% |
| 6552 Other customer and information services representatives | 54 | 51% | 46% | 8% | 3.1% |
| 656 Other occupations in personal service | 42-44 | 75% | 50% | 14% | 2.7% |
| 6562 Estheticians, electrologists and related occupations | 22-23 | 63% | 61% | 29% | 4.8% |
| 6563 Pet groomers and animal care workers | 17-18 | 81% | 44% | 4% | 1.3% |
| 661 Cashiers | 14 | 58% | 31% | 0% | n/a |
| 6611 Cashiers | 14 | 58% | 31% | 0% | n/a |
| 673 Cleaners | 144 | 38% | 35% | 4% | 3.0% |
| 6731 Light duty cleaners | 18 | 41% | 37% | 0% | n/a |
| 6732 Specialized cleaners | 47 | 57% | 34% | 9% | 3.7% |
| 6733 Janitors, caretakers and building superintendents | 90-91 | 29% | 34% | 2% | 3.0% |
| 674 Other service support and related occupations, n.e.c. | 26 | 68% | 11% | 4% | n/a |
| 6741 Dry cleaning, laundry and related occupations | 10 | 74% | 13% | 0% | n/a |

| OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (NOC) | Employers Reporting (n) | % of Employers that Hired for this Occupation within the Last 2 Years | % of Employers Experiencing Hiring Difficulties (out of those hiring) | % of Employers with Vacancies of Greater than 4 Months | Job Vacancy Rate |
|--|--------------------------------|--|--|---|-------------------------|
| 6742 Other service support occupations, n.e.c. | 16 | 65% | 10% | 7% | 1.3% |
| 723 Machining, metal forming, shaping and erecting trades | 24 | 34% | 55% | 3% | n/a |
| 7231 Machinists and machining and tooling inspectors | 11 | 21% | n/a | 9% | 2.5% |
| 7237 Welders and related machine operators | 14 | 41% | 66% | 0% | n/a |
| 730 Contractors and supervisors, maintenance trades and heavy equipment and transport operators | 21 | 18% | n/a | 7% | 4.9% |
| 7301 Contractors and supervisors, mechanic trades | 18 | 9% | n/a | 0% | n/a |
| 731 Machinery and transportation equipment mechanics (except motor vehicles) | 54 | 57% | 69% | 15% | 4.0% |
| 7311 Construction millwrights and industrial mechanics | 11 | 65% | 58% | 0% | n/a |
| 7312 Heavy-duty equipment mechanics | 40 | 54% | 76% | 19% | 6.0% |
| 732 Automotive service technicians | 126 | 50% | 72% | 14% | 7.6% |
| 7321 Automotive service technicians, truck and bus mechanics and mechanical repairers | 76 | 48% | 69% | 13% | n/a |
| 7322 Motor vehicle body repairers | 54 | 51% | 75% | 15% | 5.4% |
| 751 Motor vehicle and transit drivers | 29 | 48% | 21% | 1% | 0.1% |
| 7511 Transport truck drivers | 10-11 | 56% | 35% | 3% | 0.3% |
| 7514 Delivery and courier service drivers | 13 | 28% | 0% | 0% | n/a |
| 753 Other transport equipment operators and related maintenance workers | 21 | 41% | 45% | 13% | 8.8% |
| 7535 Other automotive mechanical installers and servicers | 21 | 41% | 45% | 13% | 8.8% |
| 761 Trades helpers and labourers | 29-30 | 43% | 39% | 10% | 4.5% |
| 7612 Other trades helpers and labourers | 25-26 | 42% | 47% | 12% | 5.0% |

"n" in the above table represents the range of the number of employers who indicated at least one employee in an occupation and responded to individual questions about hiring difficulties and vacancies (not all employers responded to all questions).

"n/a" indicates that results have been suppressed due to missing data for some employers.

Statistics on hiring activity, hiring difficulties, and employers reporting vacancies were calculated based on *the number of employers responding* for each question, weighted by establishment for survey non-response (stratified by region, industry group and employer size).

Job Vacancy Rate for vacancies that had been unfilled for 4 months or more calculated as: $\text{Sum of Unfilled Vacancies} / (\text{Sum of Current Employees} + \text{Sum of Unfilled Vacancies})$, with data weighted by establishment for survey non-response (stratified by industry group and employer size).

Industry Definition as per North American Industry Classification System (NAICS)

Other Services Sector (Repair, Personal, and Related Services) (NAICS 81)

This sector comprises establishments, not classified to any other sector, primarily engaged in repairing, or performing general or routine maintenance, on motor vehicles, machinery, equipment and other products to ensure that they work efficiently; providing personal care services, funeral services, laundry services and other services to individuals, such as pet care services and photo finishing services; organizing and promoting religious activities; supporting various causes through grant-making, advocating (promoting) various social and political causes, and promoting and defending the interests of their members. Private households are also included.

Research conducted for the Alberta Ministry of Labour by R.A. Malatest & Associates Ltd.