Shelf Stocker

Other names for this job
Food store clerk, grocery clerk, retail shelf stocker, supermarket clerk

What do shelf stockers do?
Shelf stockers work in stores. They take new stock (products) out of boxes. They may count it, weigh it or sort it into groups. They put prices on the stock. They put the stock on shelves. They scan items to check prices.

Meet a shelf stocker
Ben is a shelf stocker. He works in a large food store.

Here are the things that Ben does:
• He finds things for customers. Sometimes he has to get things from the stockroom.
• Sometimes customers drop something. For example, a jar of jam. Ben cleans up the mess.
• Sometimes Ben’s supervisor asks him to help the cashiers. He puts customers’ groceries in bags.
• He opens boxes of food and other products. He unpacks the boxes.
• He puts items on shelves and in displays. For example, he puts green peppers in the produce section. He puts them with other peppers. He makes the display look good.
• He checks the shelves. He keeps the shelves tidy.
What is Ben’s work like?

Ben works an 8-hour **shift**. He often works at night and on weekends. It is easier to stock shelves when no customers are in the store.

Ben stands, reaches and bends a lot at work. He lifts boxes. They can weigh up to 20 kilograms (about 45 pounds).

Ben has to follow his supervisor’s **instructions**. Ben does different things in the store. For example, Ben unpacks food and puts it in the freezers. He puts sale prices on products.

He works on his own or with another shelf stocker. He also helps customers.

**Do you want to be a shelf stocker?**

- You must be strong and healthy.
- You need to be able to stand, bend and reach a lot.
- You must be good with your hands.
- You must be honest. For example, you may break something. You need to tell your supervisor.
- You often have to work on your own.
- You must follow rules.
- You need to work well with **co-workers**. You must be good with customers.
- You must be able to organize things.
What education do shelf stockers need?
Shelf stockers learn on the job. They don’t need a high school diploma.

You can ask your career advisor or tutor about working as a shelf stocker.

What can shelf stockers do in the future?
Shelf stockers can work in grocery stores, drugstores, hardware stores and other businesses.

Shelf stockers with experience may become supervisors. Supervisors may need a high school diploma.

Cashiers use a cash register. They work in many kinds of stores. Cashiers scan items and print customers’ receipts. They make change for customers.

Warehouse workers work with many kinds of materials. They prepare customers’ orders. They pack and ship orders. Some orders come to the warehouse. Warehouse workers check these orders.

Do you want more information?
You can find the information below at alis.alberta.ca/occinfo. Or you can ask your career advisor or tutor.

- OCCinfo profile: Retail Shelf Stocker
- Videos: Materials Technician, Parts Technician
- Easy Reading Dictionary

You can also ask your career advisor or tutor about jobs that are like Shelf Stocker.